



December 19, 2018

A General Announcement to Our Valued Customers

On January 1, 2019 the Total Transfer Operation will be consolidated into the TF Truckload & Logistics Group and based in Edmonton Alberta.

This consolidation will benefit our valued customers in many ways; moreover, it allows for enhanced service levels through out North America.

TF Truckload & Logistics is part of **TFI International**. A Canadian company that is the largest transportation company in Canada and has annual revenues in excess of 4.9 billion. TF Truckload & Logistics is one of 95 individually managed transportation companies within the TFI International group.

*The strategic alignment of Total Transfer into TF Truckload & Logistics is natural progression for both companies. Our customers will experience more robust service levels that include enhanced shipment visibility through **Satellite Tracking**, increased levels of service through our **Asset Based Network**, personalized communication with our **Customer Service Hub**, and a comprehensive **North American Foot Print** that offers greater reach to your customer. Likewise, the consolidation of Total Transfer into TF Truckload & Logistics allows for improved cost management and pricing that remains complete in the Alberta market.*

In the coming weeks, you will be contacted by a Business Development Manager and an Accounts Receivable Representative who will help answer any questions you may have. Rest assured that there will be no business interruption experienced by you or your customer.

Should you have any questions please don't hesitate to contact us at www.tftruckloadlogistics.com

Call us at 1 888 242-9377 or 780 468-5171

Sincerely yours,

Ian Bogart

Director of Operations-TF Truckload & Logistics